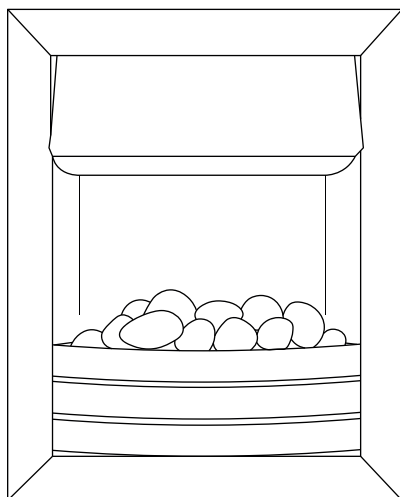


# INSTRUCTION MANUAL

## Electric Wall Mounted Fire



**This product is only suitable for well insulated spaces or occasional use.**

[www.firedupcorporation.com/manual](http://www.firedupcorporation.com/manual)

# Read ALL the instructions before use.

**This manual is used for many different products. Please make sure you follow the appropriate product guide lines. Please refer to the front page for reference.**

These instructions are for your safety. Please read through them thoroughly before use and retain for future reference. Failure to follow them could cause injury and/or property damage.

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## CAUTIONS

### DO'S

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- Read ALL the instructions before using this product.
  - Only use this product for its intended use as described in this manual.
  - Always use the product in accordance with this guide. If in doubt obtain expert advice.
  - Always check your mains supply is the same as that indicated on the product before connecting.
  - Always make sure the electrical socket is accessible.
  - Always disconnect the heater from the electrical supply before carrying out cleaning or maintenance. To disconnect the heater, switch controls to OFF then remove plug from the outlet.
  - Ensure the floor space is flat and even.
- 

### DON'TS

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- Never leave children unsupervised in a room where the fire is ON and unguarded.
- Never obstruct or cover the fan outlet or force items into fire openings.
- Never use the product anywhere where water is in use, i.e. bathrooms, ktchens, shower rooms, and swimming pool etc.

- Never use aerosols or steam cleaners on or around the fire.
- 
- Never route the supply cord under carpeting and never cover the cord with throw rugs, runners, etc. Arrange the cord away from traffic areas and where it will not be tripped over.
- 
- Never place the heater close to curtains or combustible materials. Keep furniture, bedding, papers, clothes, curtains, etc. at least 1m away from the front of the heater and keep away from the sides and rear.
- 
- Never use the product to dry clothes etc.
- 
- Never sit or stand on the product.
- 
- Never lean or put weight on the product.
- 
- Do not use outdoors.
- 
- Do not sit the product on deep pile carpets or rugs.
- 

Avoid the use of an extension cord which may overheat and cause risk of fire. If an extension cord is necessary, it must be rated above the maximum rated power of the appliance. Care must be taken to arrange the cord so that it cannot be pulled or be tripped over.

**IMPORTANT!**

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.



**WARNING:** In order to avoid overheating,  
**DO NOT COVER THE HEATER**

- The heater must not be located immediately below a socket outlet.
- Children of less than 3 years should be kept away unless continuously supervised.
- Please note the LED bulb in the appliance is non replaceable, do not attempt to replace it.
- Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.

- **CAUTION** — Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- This heater is hot when in use. To avoid burns, do not touch hot surfaces such as surfaces around the grille in front of the heater. Never let bare skin touch hot surfaces.
- Do not use this heater in the immediate surroundings of a bath, a shower or a swimming pool.

**Note:** When the heater is turned on for the first time or when it has not been used for some time, it may release a slight, harmless odour. This odour is a normal occurrence caused by the initial heating of the internal heating elements and will disappear with use.

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## INTRODUCTION

Thank you for choosing this product. It is designed to meet the most stringent quality, performance, and safety requirements. This guide aims to improve your understanding and appreciation of your new product by providing simple and informative instructions.

## HANDLING

Before continuing any further with the installation of this product please read the following:

- When lifting always keep your back straight. Bend your legs and not your back.
- Avoid twisting at the waist. It is better to reposition your feet.
- Avoid upper body / top heavy bending. Always bend from the knees rather than the waist.
- Do not lean forward or sideways whilst handling the product.
- Always grip with the palm of the hand. Do not use the tips of fingers for support.
- Always keep the product as close to the body as possible. This will prevent unnecessary and undue strain on the body.
- Use gloves to provide additional grip.
- Always use assistance if required.

## UNPACKING

The unit is supplied in a single package carton. Carefully unpack the product using the following procedure:

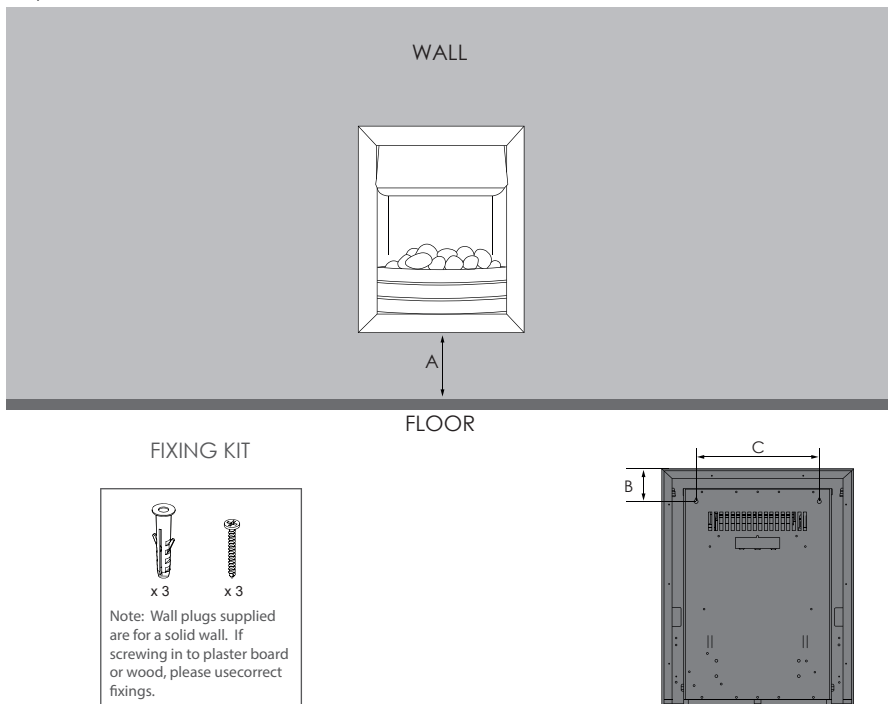
- Carefully lift the parts out of the box
- Carefully remove the protective wrapping from the parts
- Locate the instruction manual and put aside
- Carefully remove the product from its box and put aside

## CARE

- Brushed stainless steel can be cleaned using a cloth and propriety cleaner.
- Fires with a glass screen can be cleaned using a cloth and propriety cleaner.
- Other features (non-silver) can be cleaned using a damp cloth.
- If the supply cord is damaged, it must be replaced by a suitably qualified person.
- The area around the fire should be kept free from animal hair, lint and other extraneous material that may be drawn into the workings of the appliance which could affect its performance.

## INSTALLATION

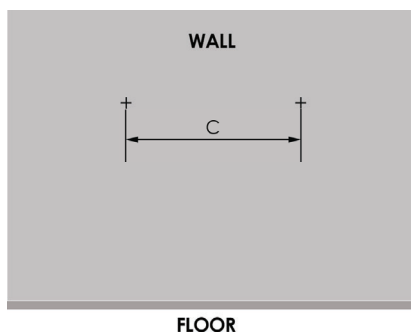
This fire is mounted onto a wall. The following procedure and dimensions are important.



A (Distance from bottom of wall mounted fire to the floor): >200mm

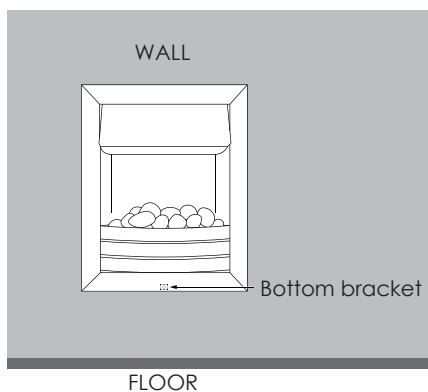
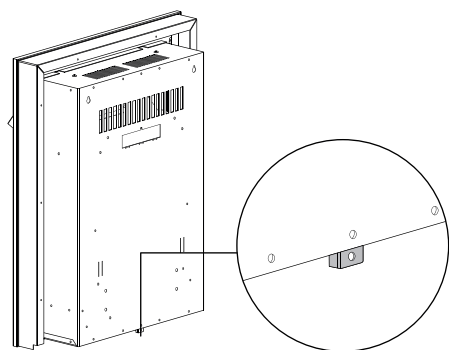
B (Distance from top fixing points to top of fire): 81mm

C (Distance between the 2 fixing points): 310mm



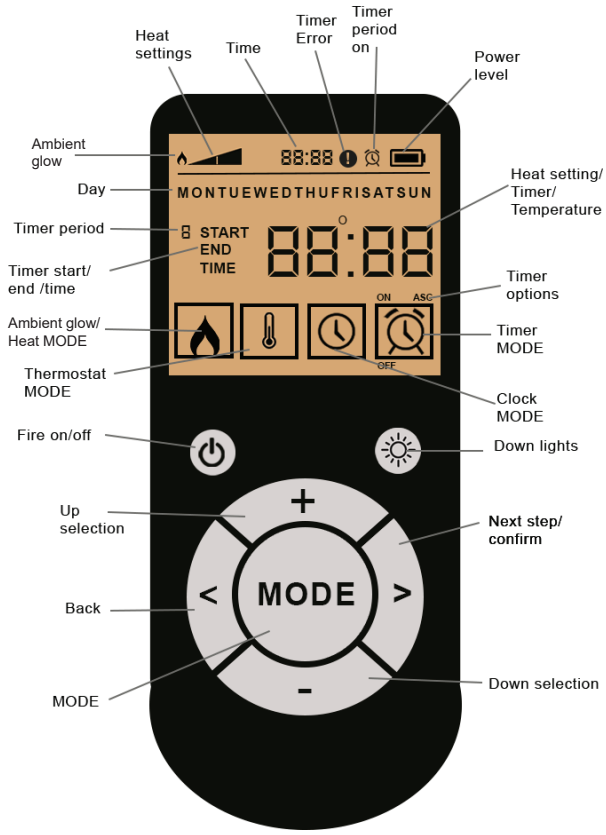
1. Mark out on the wall the 2 holes required for 'C'
2. Drill 6mm diameter holes approximately 35mm deep.
3. Insert the wall plugs.
4. Insert the screws
5. Hang the fire on to the 2 screws





6. Mark out on the wall the hole for the bottom bracket.
7. Remove the fire from the wall.
8. Drill a 6mm diameter hole approximately 35mm deep.
9. Insert the wall plug.
10. Lift the fire and hang back onto the 2 screws.
11. Insert the screw through the bottom bracket to secure the fire.

# Remote control

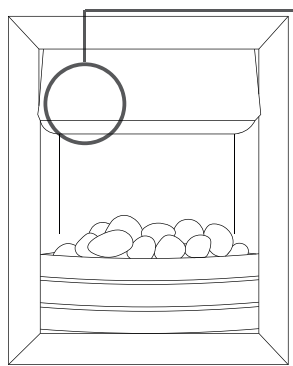


**Timer Error** - Displays when the END time is set before start time. Also displays when 2 or more timer periods overlap.

**Timer period on** - Displays when a timer period is active.

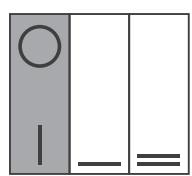
## Control panel

The control panel can be located under the hood of the fire.

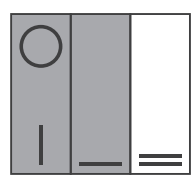


### Switches

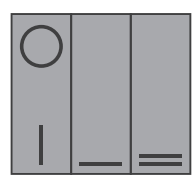
Use the following sequence to operate. The grey represents a 'pressed switch.'  
A switch is in the ON position when the side with the markings on (e.g. I or II) is 'pressed in'.



On/Off



1kW Heat setting



2kW Heat setting


## OPERATION - Remote control


Insert 2 x AAA batteries to the back of the remote control. Turn the power switch on.

### Pairing the remote control

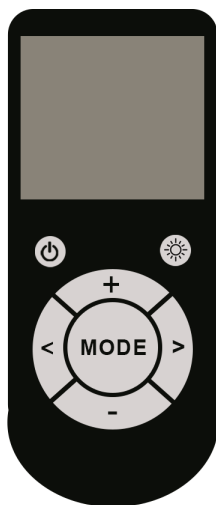
The remote uses wireless technology.

To pair the fire with the remote control follow the below procedure:

1. Turn on the 'power switch'. A beep will sound.
2. Press and hold the 'function button'. A beep will sound.
3. Within 10 seconds, press  on the remote control (when the screen is illuminated. If it is not illuminated, press twice.) It will beep 10 times to confirm it is connected. (If pairing is unsuccessful, it will beep 5 times.)

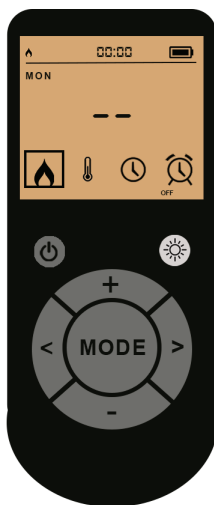
Note: The remote control functions can only be used when the screen is active (illuminated). Press any button except  to activate the display.


### Turn on ambient glow & heat





The above screen shows the remote control in 'standby'

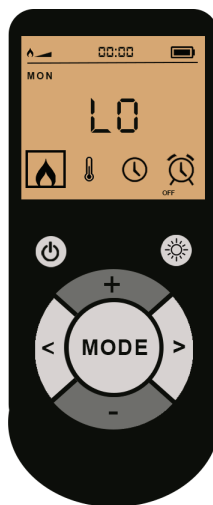
When the remote has not been used for 15 secs, the remote control will go in to 'standby.'






Press any button except  to activate the display.


 will be shown

IF  is pressed, the fire will turn on to the last heat setting.

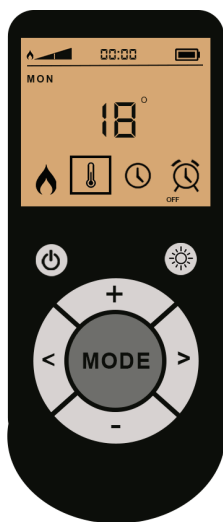


Press + or - to select flame effect and heat settings.

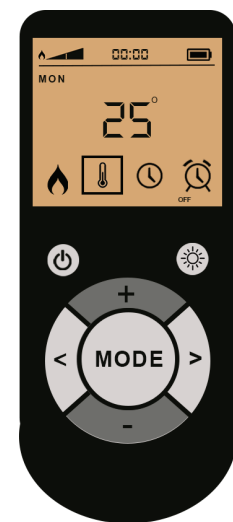
-  Ambient glow only
-  Ambient glow & heat setting 1
-  Ambient glow & heat setting 2

Note: The remote control functions can only be used when the screen is active (illuminated). Press any button except  to activate the display.

## Set thermostat (5° - 30° C)



After activating the display, Cycle through MODE to select.

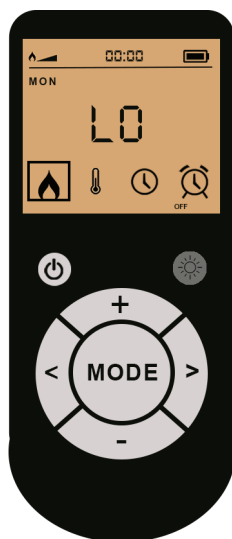



Press + or - to increase or decrease the desired room temperature.

(IF the desired room TEMP is lower than the actual room TEMP, then flame effect only will turn on.)


(IF the desired room TEMP is higher than the room TEMP, then heat will turn on.)

## Down lights\*



Press  turn the downlights on and off.

\* On selected models only

Note: The remote control functions can only be used when the screen is active (illuminated). Press any button except  to activate the display.

## Set day & time



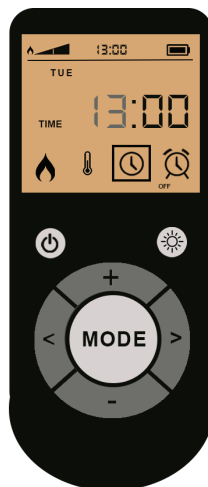
After activating the display,  
Cycle through MODE to select.



DAY will flash.




Press + or - to select DAY  
Press > to go to next step



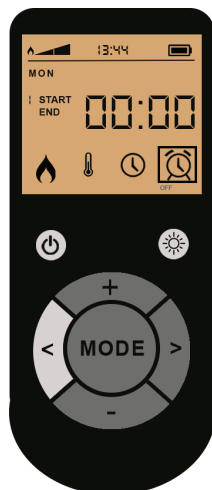
Hour will flash  
Press + or - to select HOUR  
Press > to go to next step  
OR  
Press < to go back a step



MIN will flash  
Press + or - to select MIN  
Press > to go to next step  
OR  
Press < to go back a step

Note: The remote control functions can only be used when the screen is active (illuminated). Press any button except  to activate the display.

## Set timers



### SET ALL TIMERS ON/OFF:

After activating the display, Cycle through MODE to select.



OFF will flash.

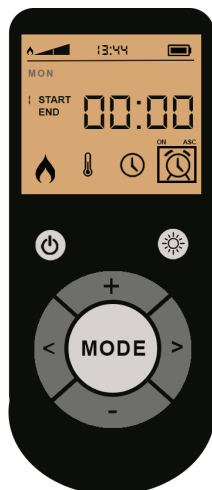
Press + or - to select timer options:

OFF - All timers off

ON - All timers on

ON ASC - All timers on with 'Adaptive Start Capability' (See page 16 for more information)

Press > to go to next step.



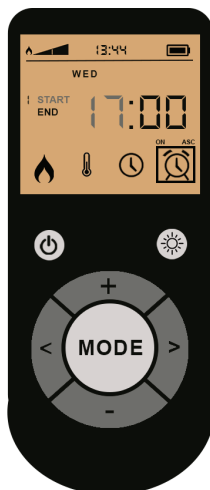
### SET DAY:

DAY will flash.

Press + or - to set DAY.

Press > to go to next step OR

Press < to go back a step.



### SET period 1 START time:

START & HOUR will flash.

Press + or - to set HOUR

Press > to go to next step OR

Press < to go back a step.




### SET period 1 START time:

START & MIN will flash.

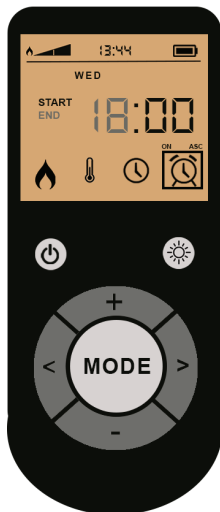
Press + or - to set MIN

Press > to go to next step OR

Press < to go back a step.

Note: The remote control functions can only be used when the screen is active (illuminated). Press any button except  to activate the display.

## Set timers cont....

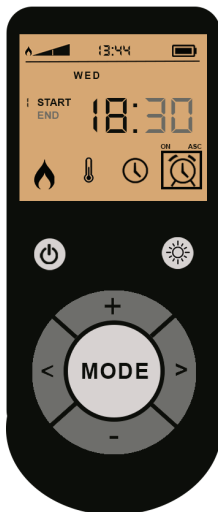


### SET period 1 END time:

END & HOUR will flash.

Press + or - to set HOUR

Press > to go to next step  
OR  
Press < to go back a step.

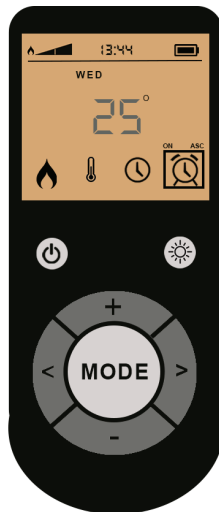


### SET period 1 END time:

END & MIN will flash.

Press + or - to set MIN

Press > to go to next step  
OR  
Press < to go back a step.



### SET desired TEMP:

TEMP will flash.

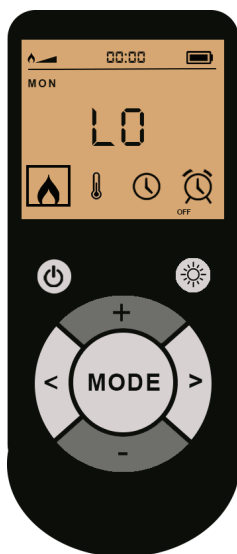
Press + or - to set TEMP

Press > to go to next step  
OR  
Press < to go back a step.

**REPEAT process to set  
period 2 START & END times.**

**REPEAT process to set  
the rest of the week**

## Reset settings



Note: The remote control functions can only be used when the screen is active (illuminated). Press any button except  to activate the display.

### Default settings

Timers - OFF  
 Timers times set: Day - Mon / All 00:00 - 00:00  
 Temperature: 18°C  
 Open window/door detection: OFF  
 Time - Not affected

Press and hold + and - for 3 seconds.  
 It will beep 3 times.


All functions except 'Time' will reset back to default settings.

## ADDITIONAL FEATURES

This product has the following features that have been tested in room sizes up to 25msq. The parameters may vary between different room sizes.

**ASC (Adaptive Start Capability)** - This allows the fire to calculate the optimum start time to reach the desired temperature set in the timer function.

*For example: If the fire was set to start at 10am with the thermostat set at 25 degrees, and the room temperature was 20 degrees, the fire will calculate when to start to reach 25 degrees by 10am.*

**Open Window/Door Detection** - If the heat is turned on and the room temperature drops, the heater automatically turns off (and beeps). The heater can be turned back on by pressing  or + or - .

To turn on hold 'MODE' & < together for 3 seconds. The fire will beep twice and display



To turn off, repeat the above process. The fire will beep twice and display 



## PLUG REPLACEMENT

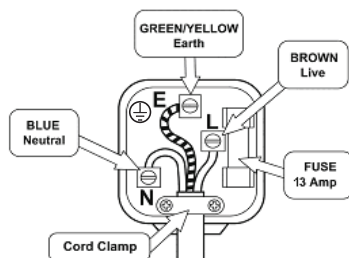
(for products fitted with BS plug)

This appliance is supplied with a BS1363 3 pin plug fitted with a 13 Amp fuse. Should the fuse require replacement, it must be replaced with a fuse rated at **13 Amp** and approved to BS1362.

In the event the mains plug has to be removed/replaced for any reason, please note:

The wires in the mains lead on this appliance are coloured in accordance with the following code:

Green and Yellow - Earth  
Blue - Neutral  
Brown - Live



### THIS APPLIANCE MUST BE EARTHED

As the colours may not correspond with the markings identifying the terminals in your plug proceed as follows.

- The green and yellow earth wire must be connected to the terminal in the plug which is marked with the letter E or with the earth symbol (⊕)
- The blue wire must be connected to the terminal marked N
- The brown wire must be connected to the terminal marked L

Important - any cut off plug should be disposed of safely to prevent hazard. There is a danger of electric shock if a cut off plug is inserted into a socket outlet.

# TECHNICAL PARAMETERS

## Information requirements for electric local space heaters

Item	Symbol	Value	Unit	Item	Unit
<b>Heat output</b>				<b>Type of heat input, for electric storage local space heaters only (select one)</b>	
Nominal heat output	$P_{nom}$	2	kW	manual heat charge control, with integrated thermostat	[yes/ <u>no</u> ]
Minimum heat output (indicative)	$P_{min}$	1	kW	manual heat charge control with room and/or outdoor temperature feedback	[yes/ <u>no</u> ]
Maximum continuous heat output	$P_{max,c}$	2	kW	electronic heat charge control with room and/or outdoor temperature feedback	[yes/ <u>no</u> ]
<b>Auxiliary electricity consumption</b>				fan assisted heat output	[yes/ <u>no</u> ]
At nominal heat output	$e_{l_{max}}^I$	N/A	kW	<b>Type of heat output/room temperature control (select one)</b>	
At minimum heat output	$e_{l_{min}}^I$	N/A	kW	single stage heat output and no room temperature control	[yes/ <u>no</u> ]
In standby mode	$e_{l_{SB}}^I$	0	kW	Two or more manual stages, no room temperature control	[yes/ <u>no</u> ]
				with mechanic thermostat room temperature control	[yes/ <u>no</u> ]
				with electronic room temperature control	[yes/ <u>no</u> ]
				electronic room temperature control plus day timer	[yes/ <u>no</u> ]
				electronic room temperature control plus week timer	[yes/ <u>no</u> ]
				<b>Other control options (multiple selections possible)</b>	
				room temperature control, with presence detection	[yes/ <u>no</u> ]
				room temperature control, with open window detection	[yes/ <u>no</u> ]
				with distance control option	[yes/ <u>no</u> ]
				with adaptive start control	[yes/ <u>no</u> ]
				with working time limitation	[yes/ <u>no</u> ]
				with black bulb sensor	[yes/ <u>no</u> ]
Contact details	Name and address of the manufacturer or its authorised representative. See back page				

The seasonal space heating energy efficiency of all local space heaters except commercial local space heaters  $\eta_S$  (%): 38

## SPECIFICATION

Supply Voltage	-	220-240V~50Hz
Rated Power	-	2000W
Fuse Rating	-	13 Amp
Lighting	-	5W LED Array (non serviceable)
Class	-	1

## CONFORMITY WITH DIRECTIVES

Conforms with relevant European Directives

## ENVIRONMENTAL PROTECTION

- (WEEE) Waste Electrical and Electronic Equipment

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

- This appliance complies with the RoHS directive which restricts the use of certain hazardous substances in electrical and electronic equipment.  
This directive bans the placing on the EU market of new electrical and electronic equipment containing more than agreed levels of lead, cadmium, mercury, hexavalent chromium, polybrominated biphenyl (PBB) and polybrominated diphenyl ether (PBDE) flame retardants.



[ AFFIX RECEIPT OR PROOF  
OF PURCHASE HERE ]

## GUARANTEE


For your convenience, you are not required to complete a form and return it to us in order to validate your guarantee. However, please ensure that you retain your receipt which will act as both proof of purchase and a guarantee validation document. **We recommend that you attach your receipt to this documentation.**

Your product carries a 12 month guarantee from the date of original purchase (or as otherwise provided in writing at point of purchase). If your product fails to operate to its specification, due to faulty workmanship or materials during the guarantee period, we will either repair or replace the product. We will use our discretion to determine whether to offer a repair or provide a replacement. The product will not be covered by the guarantee if it has been misused, transformed, modified or altered in any way.

If your product fails within the guarantee period please ensure that you have all necessary documentation available including proof of purchase (receipt or invoice with serial number, location and date of purchase) in addition to all original undamaged packaging and leaflets etc. It is strongly recommended that you inspect your product carefully before it is used or installed. For full details of your product you should refer to the instruction manual which accompanies the product. You are strongly advised to read this manual carefully in its entirety and to retain it for future reference.

This product guarantee does not affect your statutory rights.

## CUSTOMER HELPLINE

 +44 (0) 3300 882 069

 [customer.support@firedupcorporation.com](mailto:customer.support@firedupcorporation.com)



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